#### Application benefits



#### Application instances

Knowledge management, new employee orientation, FAQ, research report, planning report, information security operation, market monitoring, market information, commodity knowledge base, technical document database, customer service knowledge base, sales presentation, competitor analysis data, visitor records, SOP, best practice, emergency response, ISO document control, Patent document management, CSR.

#### Minimum server hardware requirements

CPU	x86, x64 four-core CPU or above
Memory	8GB or above
HD	depending on usage, min. 500 GB
OS	Windows Server® 2012 R2 64bits or above
DB	Microsoft® SQL ServerTM 2008 or above
	Oracle® 9i / 10g / 11g / MySQL® 5 or above

#### Vitals ESP is used by many great companies, including:

Vanguard International Semiconductor Co. Ltd., CSBC Corporation, Taiwan, Shuz Tung Machinery Industrial Co., Ltd., Pou Chen Co., Ltd., Sumika Technology Co., Ltd., Phoenix Silicon International Co., Ltd., Tongtai Machine & Tool Co., Ltd., King Tony Co., Ltd., Hua-chuang Automobile Information Technical Center Co., Ltd., CPC Corporation, Taiwan, Kerry TJ Logistics Co., Ltd., IMEI FOODS Co., Ltd., Wei Chuan Co., Ltd., SET TV, Chunghwa Telecom Co., Ltd., Asia Pacific Telecom Co., Ltd., Bank SinoPac, Chunghwa Post Co., Ltd., Institute for Information Industry, Fiscal Information Agency, Ministry of Finance, Institute of Transportation, MOTC and more than seventy percent of medical center in Taiwan.



Website: www.vitalsesp.com/en







# Content

Comprehensive knowledge gleaning, management, and search.

- Knowledge and content management in organization.
- High performance full-text search.
- Flexible metadata.

### Social

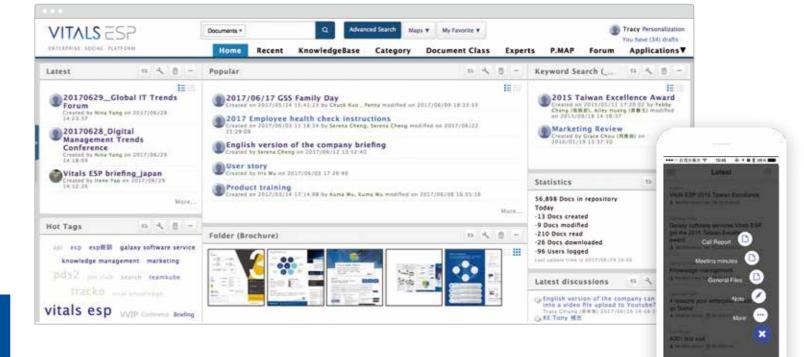
Best platform for content sharing and exchange.

- Discussion and information sharing.
- Custom tags on collective wisdom.

## Mobility

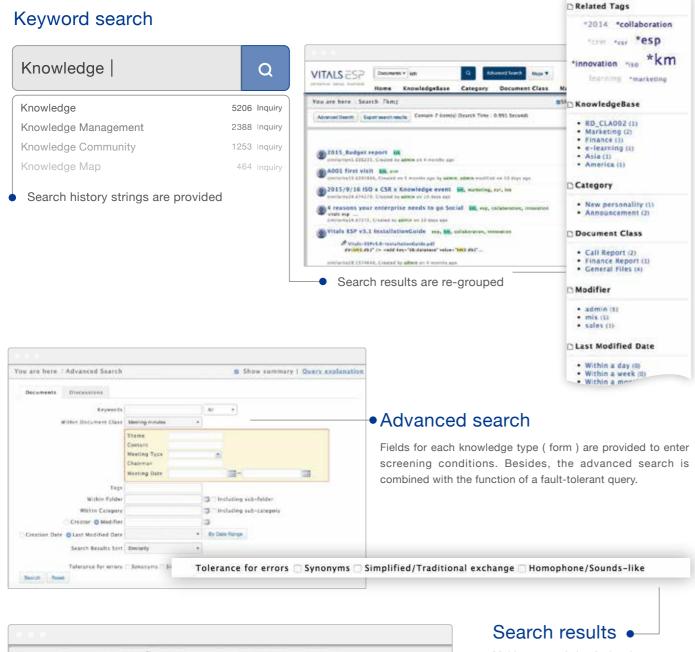
Sharing and creation without time difference.

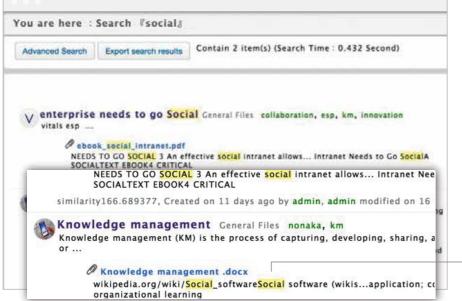
- Personal notes.
- Push Notification.
- Mobile discussions.



#### Quick and precise full-text search

A powerful built-in search engine is provided to support text searches forOffice, Open Office (ODF format) and converted PDF files.

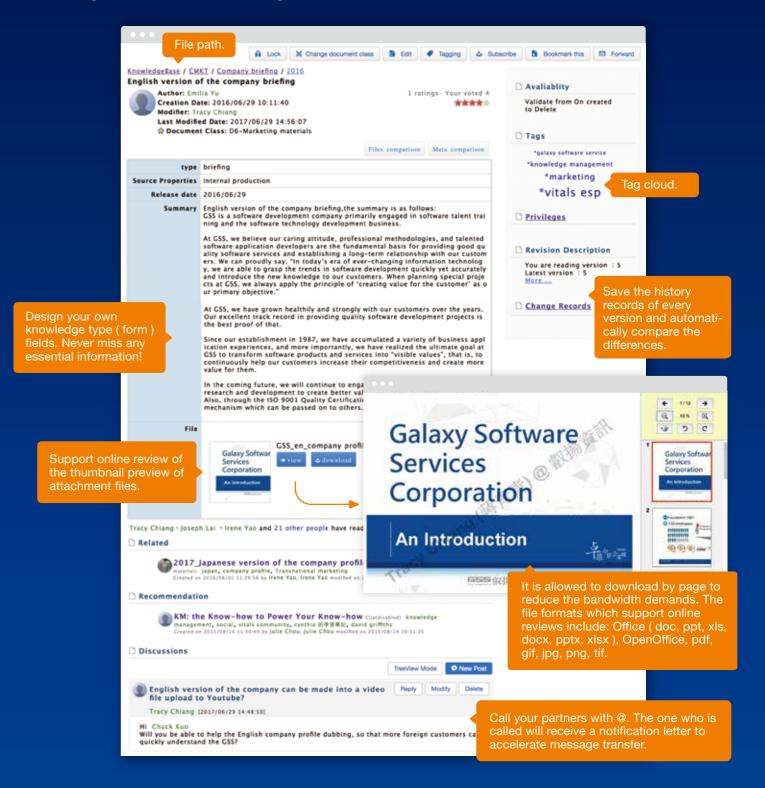




Making use of the fault-tolerant query for homophone/ similar syllable can get anticipating search results as well, even if the search content is not exactly the same. The search engine differs from others in the industry. Keywords are distributed to different attachment files. If all the keywords belong to the same file, the search engine will show only one entry on the screen. For other search engines, search results are dispersed into several entries.

The keywords in the attachment files are marked with colors and the context is presented.

#### Bring all information together



# Meet the privileged access control for companies

The user can make a choice according to actual demands. The privileges of folders (read, add, revise, delete, view attachments, download attachments, etc.) can be set with single/ multiple items according to roles, organizations, groups or persons.

