

南投 SMART CITY
SMART LIFE
智慧城市館

Nantou County Home Medication Delivery System



In response to the rapid transition into a super-aged society, Nantou County faces significant challenges due to its vast geographic area and the uneven and insufficient distribution of medical resources. Many elderly residents and persons with disabilities experience difficulties in accessing prescription medications.

In 2025, Nantou County launched the nation's first "Home Medication Delivery Service System." This innovative service allows elderly residents or their family members to apply and make appointments online. Licensed pharmacists then deliver medications directly to the patient's home free of charge.

By integrating technology with compassionate care, the program promotes medication equity and enhances medication safety for vulnerable populations. It also reduces the caregiving burden caused by long travel distances and limited transportation options. Through this initiative, Nantou County is committed to building an age-friendly city that ensures accessible, safe, and dignified healthcare services for all residents.

