service JDC

Mobile Cloud Service

www.servicejdc.com/

Fast Task Dispatch

Manage by smartphone

Assign tasks more efficiently! Your schedule is always under control by GPS clocking system, photo uploads, and task status.

Digital form management

No more printed copies

Real-time data collecting can be done by the most efficient data organizing tools, realizing digital management easily.

Systematized information

Enhance CRM efficiency

Centralized management of customer data provides the most complete service records and allows data import/export, making analysis simple!

Introduction

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ServiceJDC is a cloud-based system that assists companies to manage field staff. Substituting traditional operation management with the combination of mobile devices and cloud services to enhance productivity, service quality, corporate image, and customer satisfaction.

ServiceJDC provides management service tailored specifically for field staff in service-oriented small and medium-size companies. Our system has comprehensive solution including shift arrangement, task dispatch, GPS clocking system, real-time status of tasks, BPM system, data collection, and data analysis, etc.

Applied for various industries and scenarios.We have wide arrange of customers, including equipment maintenance, sales promotion, logistic distribution, field investigation, security patrols, housekeeping service, labor dispatch, insurance, etc.

Features & Benefits

serviceJDC

Task mangement: real- timetask status

You can now experience instant and convenient personnel management through the comprehensive task management platform!

Managers can check staff's schedules and clocking report, as well as view real-time task status to have comprehensive control on tasks. The task dashboard from back-end platform provide the latest real-time statistics for you to quickly see how works progress in a certain area.

BPM system : authorize quick and simple

From form filling to e-signing, every file management tools are in our BPM system!

Both file management and signature authority are both digitalized. From form designing, form filling to automated calculate can be done within fingertips. In addition, collect and reuse of data make you have well control of front-end operation and market trend, and keep up with the latest market status.

Mobile office : perfect customer service

Complete records of task history are the most valuable data for your field staff to succeed in customer management!

Field staff can check customer service history anytime and anywhere. When facing new problems, they can check previous records to find out which are suitable. In this way, you can accurately and promptly meet customers' expectation, and enhance business agility and service quality.

Interface Details

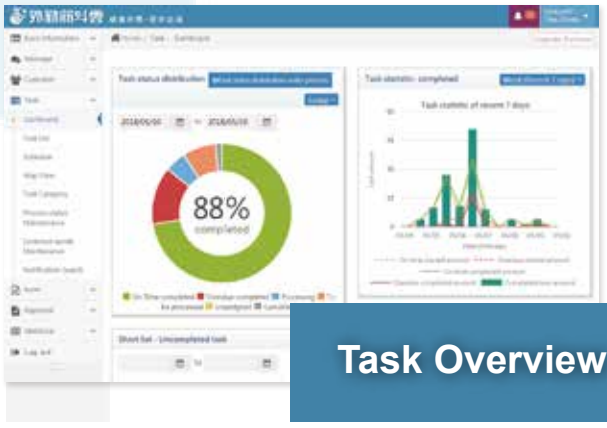
serviceJDC

For Managers

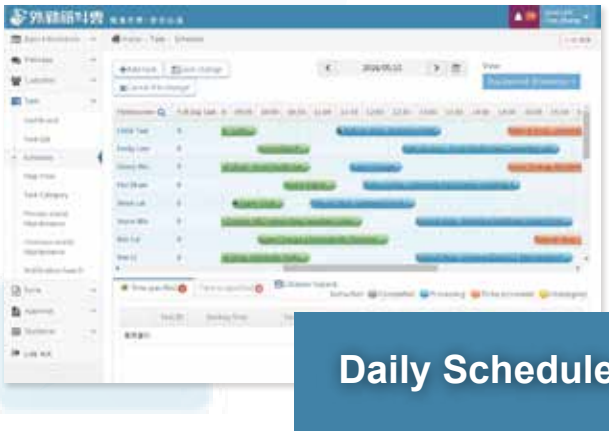
Providing you with instant and the most suitable service!

ServiceJDC provide comprehensive real-time filed employee management tools including schedule arrangement, GPS clocking records, task status, BPM system, data collection, customer management, and statistical analysis.

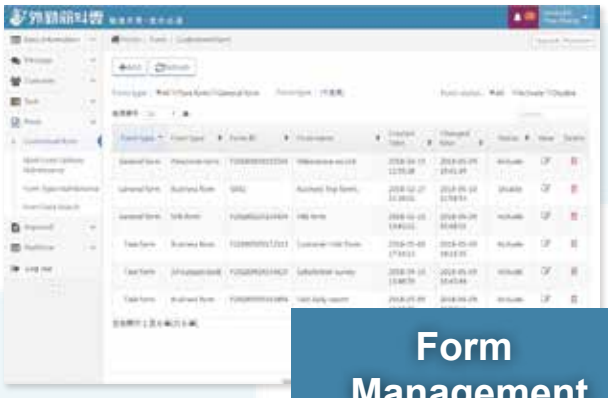
We fulfill your various administrative and operational needs for fieldwork. It's the best helping hand on your road to success!



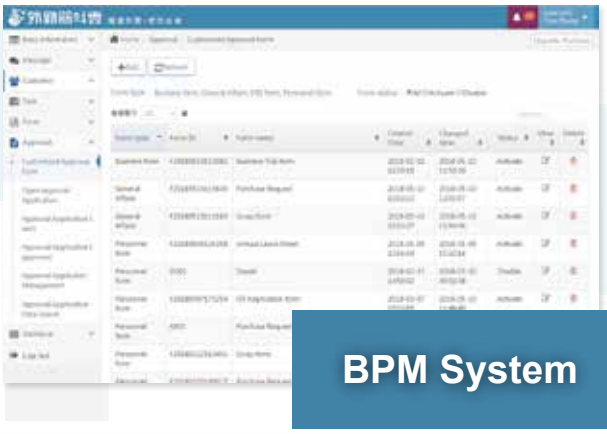
Task Overview



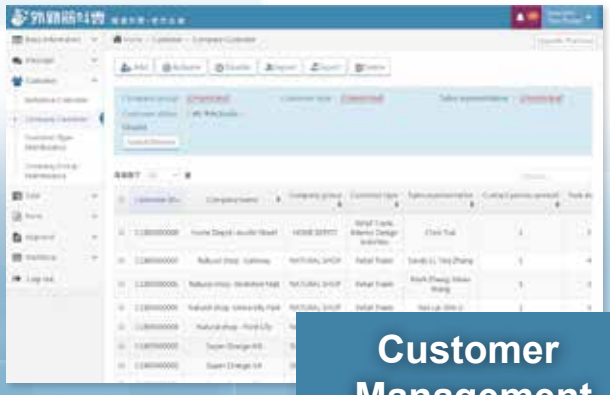
Daily Schedule



Form Management



BPM System



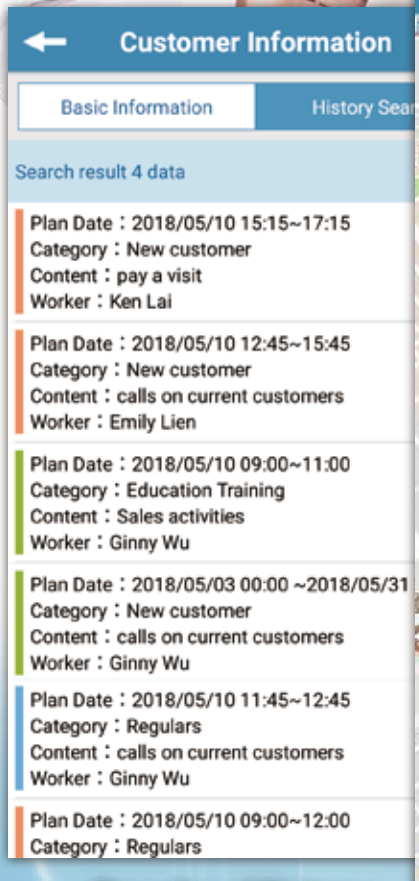
Customer Management

Statistic Reports

For Employees

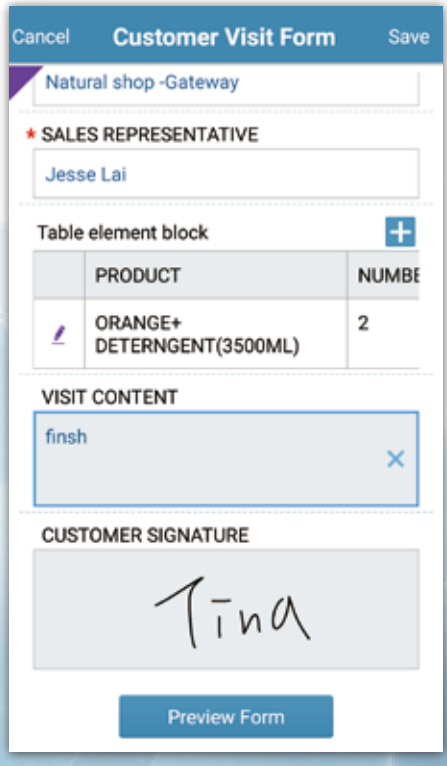
Daily Schedule

Task Status



Service History

GPS Clocking System



Form Preview

Customer Testimonials

serviceJDC

Mercuries Liquor & Food Co., Ltd.

Easy to new systems through excellent API, realizing a perfect mobile office

It only took us about two weeks to connect ServiceJDC's API with our previous ERP system. Now, from order delivery, customers' signing receipt to records archive, every steps has been integrated into ServiceJDC. This ensures our delivery staff have a perfect mobile office, while simplifies their daily routine by eliminating the storage of printed forms. ServiceJDC really give us considerable benefits in many aspects.

Union Technologies, Inc.

Controlling all service history is fulfilling our customer's expectation

In the past, service records were handwritten and archived in printed paper which make for a tremendous trouble to find previous customer's service records. With ServiceJDC, we now have all the records stored in the cloud database, and our field staff can simply use keywords to find the data needed. Fast and accurate response really do great help for us to fulfill the customer's expectation. It also gives us a super boost in our customer satisfaction!

Intersys Taiwan Ltd.

Data synchronized makes service efficiency doubled nationwide

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Original Taste

Changing sales data into value-added services for vendors

By connecting to the cloud-based information system, ServiceJDC can immediately provide vendors with all the information they need, including merchandise display, price fluctuations, customer's comments, discount promotion information, competitors' information, and feedback from every store manager. ServiceJDC helps us turn the services and information into valuable assists for store management.

Practical Function

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Cost Optimization

Improving efficiency is saving money!

Repeated work can be eliminated! Improving field staff's service quality is bringing more added value to your business!

ServiceJDC enables you to improve work efficiency and simplify communication with different platforms with low-cost system.

Higher Quality

Cloud database upgrading customer service!

Through our smart function including work-path planning, task execution, operation analysis, and business opportunity feedback, work performance must be enhanced beyond your expectation!

You can provide the best customer service anytime by our real-time synchronized customer data in cloud database.

Revenue Optimization

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Business Strategy Enhance

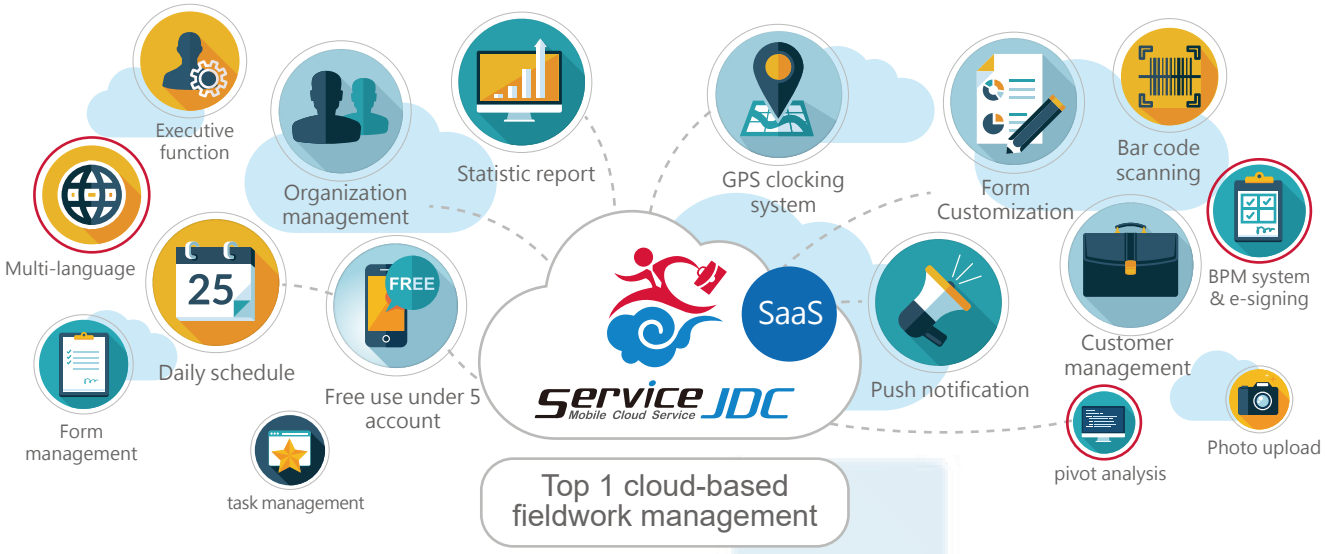
Data analysis and reuse increase revenue! By collecting and reusing the data, you can verify the strength of your company. In this way, you can easily make right decision and even find new business opportunities.

Security Guarantee

The world's most advanced cloud technology! We provide the world's most advanced, high security and reliable cloud technology: AWS and SSL. Also, we promise to product the database's security.

Your Best Choice

serviceJDC



Free for under 5 users

Free version is available for businesses under 5 accounts.

The product is continuously updated for users to enjoy more convenient services.

Support multi-screen

Our system can run on both mobile devices and computers to make team communication more efficiency. Everyone in your team can get work information anytime, realizing work on-the-go perfectly.

Professional consultants

Our professional consultants provide training and after-sale service which help business to quickly get on track and make continuously improvement, enjoying the data transition smoothly.

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Available on the App Store

GET IT ON Google Play

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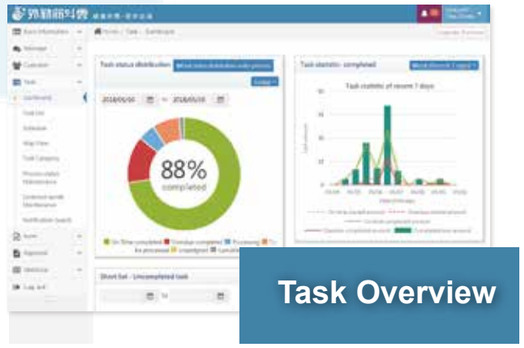

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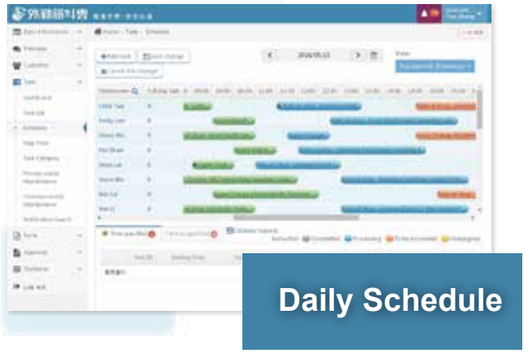

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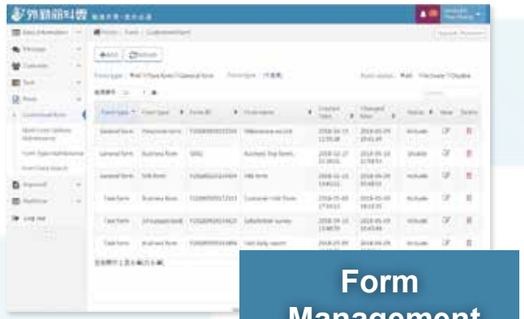

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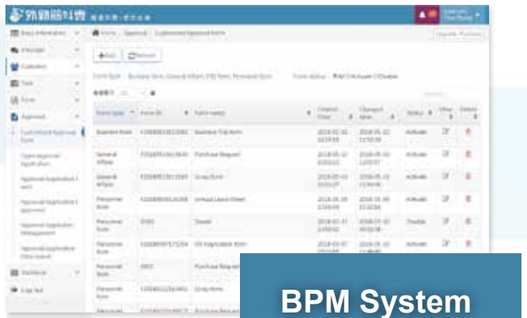

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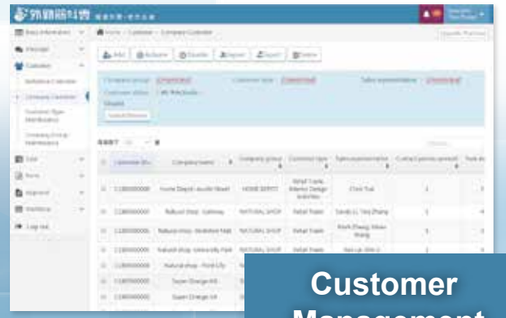

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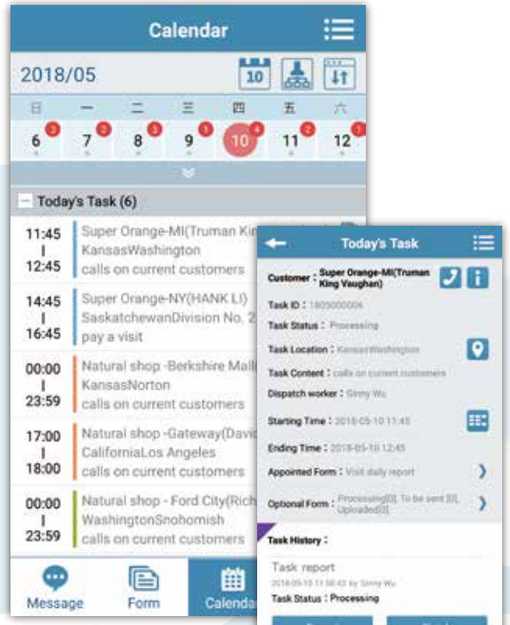

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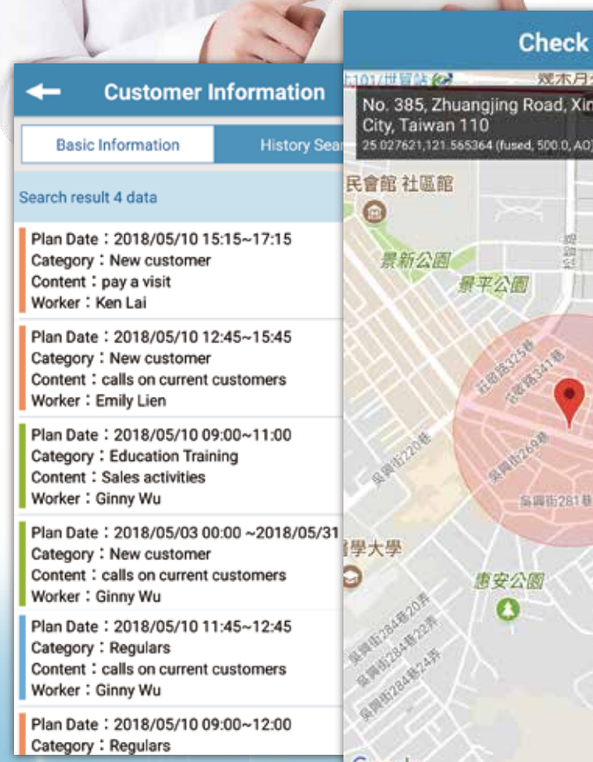

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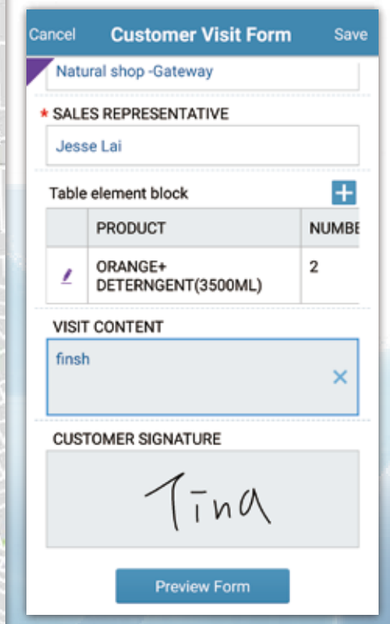

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